

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of:

DAVID JOHN FORD et al.

Group Art Unit: 3689

Examiner: Gerardo Araque Jr.

Serial No.: 10/064,962

Filed: September 4, 2002

For: ONLINE METHOD AND SYSTEM FOR ADVISING  
CUSTOMERS ON SERVICE NEEDS, FACILITATING  
THE SCHEDULING OF VEHICLE SERVICE  
APPOINTMENTS, AND CHECKING VEHICLE  
SERVICE STATUS

Attorney Docket No.: 81046134 (FMC 1438 PUS)

**AMENDMENT UNDER 37 C.F.R. § 1.116**

Mail Stop AF  
Commissioner for Patents  
U.S. Patent & Trademark Office  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Applicant hereby petitions for a one month extension of time to respond to the final Office Action dated March 24, 2010, thereby extending the time period within which to respond to July 24, 2010.

In response to the final Office Action mailed March 24, 2010, please amend the above-identified application as follows: